

FEATURES	FREE	Mini	LITE	Solo	STARTER	PRO	PLUS	PREMIUM	VIP	Enterprise
Users	1	1	1	1	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Price monthly USD	Free	\$8	\$15	\$40	\$25	\$80	\$150	\$250	\$500	Unlimited
Price monthly CAD	Free	\$10	\$20	\$50	\$30	\$100	\$200	\$330	\$650	
Price annual USD	Free	10% discount	10% discount	10% discount	10% discount	10% discount	10% discount	10% discount	10% discount	
Price annual CAD	Free	10% discount	10% discount	10% discount	10% discount	10% discount	10% discount	10% discount	10% discount	
Per document cost	X	X	X	X	USD\$2.5/doc, CAD\$3/doc	USD\$2.0/doc, CAD\$2.5/doc	USD\$1.5/doc, CAD\$2.0/doc	USD\$1.5/doc, CAD\$2.0/doc	USD\$1.5/doc, CAD\$2.0/doc	
Document coverage	X	X	X	X	USD\$2.5/doc, CAD\$3/doc	USD\$2.5/doc, CAD\$3.0/doc	USD\$2.5/doc, CAD\$3.0/doc	USD\$2.5/doc, CAD\$3.0/doc	USD\$2.5/doc, CAD\$3.0/doc	
Number of documents that can be sent per month	3	8	20	60	10 per team/mo; 120 per team/yr	40 per team/mo; 480 per team/yr	100 per team/mo; 1200 per team/yr	165 per team/mo; 2000 per team/yr	325 per team/mo; 3900 per team/yr	Contact Us
Support Type	Online FAQ	Online FAQ	Online FAQ + Email	Online FAQ + Email	Online FAQ + Email	Online FAQ + Email	Online FAQ + Email	Online FAQ + Email	Online FAQ + Email + Phone	Contact Us
Priority Support	X	X	X	X	x	x	x	x	x	
SLA	x	2 Business Days	2 Business Days	2 Business Days	2 Business Days	2 Business Days	2 Business Days	1 Business Day	4h SLA	
Client onboarding (training, make the most of app)	x	x	x	x	x	x	x	✓	1h	
Account manager	x	x	x	x	x	x	x	x	✓	
Document size limit	5 MB	10 MB	10 MB	10 MB	10 MB	20 MB	25 MB	50 MB	50 MB	100 MB
Common file format support	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Document audit trail certificate	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Real-time status dashboard	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Change signers by sender	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Regular templates	x	1	3	5	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Embedded form link signs	x	1	3	5	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Bulk sending	x	1	3	5	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Inbox	x	✓	✓	✓	✓	✓	✓	✓	✓	✓
Copying notifications to an email	x	✓	✓	✓	✓	✓	✓	✓	✓	✓
Multiple documents uploading	x	x	x	x	✓	✓	✓	✓	✓	✓
API Integration	x	x	x	x	✓	✓	✓	✓	✓	✓
Digital signatures	x	x	x	x	✓	✓	✓	✓	✓	✓
Recipient privacy message	x	x	x	x	✓	✓	✓	✓	✓	✓
Page view evidence	x	x	x	x	✓	✓	✓	✓	✓	✓
Logo branding	x	x	x	x	✓	✓	✓	✓	✓	✓
Team Collaboration and Sharing (document, template and address book sharing)	x	x	x	x	✓	✓	✓	✓	✓	✓
Subteams	x	x	x	x	x	x	✓	✓	✓	✓
Signer Attachments	x	x	x	x	✓	✓	✓	✓	✓	✓
Add Recipient Specific Notes	x	x	x	x	✓	✓	✓	✓	✓	✓
Multi-factor authentication (Email, SMS)	x	x	x	x	x	✓	✓	✓	✓	✓
Template overlay	x	x	x	x	x	✓	✓	✓	✓	✓
Advanced signer options	x	x	x	x	x	x	✓	✓	✓	✓
Tag creating for fillable PDFs	x	x	x	x	x	x	✓	✓	✓	✓
Witness signing	x	x	x	x	x	x	x	✓	✓	✓
In-person signing	x	x	x	x	x	x	x	✓	✓	✓
Customized SMTP branding (outgoing emails)	x	x	x	x	x	x	x	x	extra	contact us
Dual terms of service	x	x	x	x	x	x	x	x	extra	contact us
Custom API integration	x	x	x	x	x	x	x	x	contact us	contact us